May 13 email: Announcing Workday access

To: CURRENT STUDENTS
From: student.info@ubc.ca
Subject: UBC is moving off the SSC and onto Workday Student

Dear <preferred name>,

You may be aware that UBC is changing our student administrative systems. On May 21, you will gain access to a new system as we transition away from the 35 year-old Student Service Centre (SSC) to a system called Workday Student. We are making this important change to bring a renewed, reliable, and secure student information system in support of UBC’s academic mission.

This marks a significant and exciting shift for everyone at the university. Workday Student will look and feel different than what you’re accustomed to on the SSC and, in some cases, how you interact with our services.

On May 21, you will receive an email with information on the tasks you need to complete in Workday, and instructions on how to access the system.

Two systems during the transition
For a short period, you may need to use both the SSC and Workday.
- Please continue to use the SSC for activities related to the 2023 Winter and 2024 Summer Sessions (for example tuition payment, grades etc.).
- Activities related to the 2024 Winter Session and beyond will take place entirely in the new Workday system.

As with any change of this size, there might be some bumps along the road. Teams across the university are working hard to minimize impacts to your experience, and you will have access to information and resources, from step-by-step instructions on how to use the system to where to go for help.

This transition to Workday Student is a significant and exciting change at UBC. You’ll be among the first students to engage with Workday, marking a new chapter alongside the entire UBC community.

Sincerely,
<signatory>
TO: INCOMING STUDENTS (not in summer classes)  
From: student.info@ubc.ca  
Subject: UBC is updating its student systems

Dear <preferred name>,

You may be aware that UBC is changing our student systems. On May 21, you will gain access to the new system as we transition away from the 35 year-old Student Service Centre (SSC) to a system called Workday. We are making this important change to bring a renewed, reliable, and secure student information system in support of UBC's academic mission.

On May 21, you will receive an email with information on the tasks you need to complete in Workday, and instructions on how to access the system.

As with any change of this size, there might be some bumps along the road. Teams across the university are working hard to minimize impacts to your experience, and you will have access to information and resources, from step-by-step instructions on how to use the system to where to go for help.

This transition to Workday is a significant and exciting change at UBC. You'll be the first incoming class to engage with Workday, marking a new chapter alongside the entire UBC community.

Sincerely,
<signatory>